

## Exchange form

When buying goods from our online store [www.vikingfootwear.com](http://www.vikingfootwear.com), you have the right to exchange for up to 30 days. You may freely choose another item, colour or size, provided we have the desired item in stock. We will refund the full amount for the goods you return to us. You then place a new order and pay the total amount in the web shop.

1. Fill out this form
2. Place this form in the return shipment.
3. You cover the cost of returning the item; the new item will be shipped to you free of charge.
4. We will refund the original amount of the items you return. When placing an order of the new product(s) you need to pay the total amount of the product(s).
5. NOTE: Do not write or attach anything else to the original packaging when you return it. You run the risk of the return being refused.

### Items being returned:

Number	Art. no.	Name	Colour	Size	Price	Order no.

Reason for exchange: \_\_\_\_\_

Your contact details

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone no.: \_\_\_\_\_

E-mail: \_\_\_\_\_

For more information regarding exchanges and our refund policy, see our website [www.vikingfootwear.com](http://www.vikingfootwear.com)

Customer services may be reached via phone or e-mail between 08:00 AM and 04:00 PM:



+47 22 07 24 00



[webshop@vikingfootwear.com](mailto:webshop@vikingfootwear.com)

Send items to: Viking Outdoor Footwear AS, Att: Customer Service, P.B. 143, N-1471 Lørenskog